

Waterville TG Transforms its Maintenance Operations with Guide Ti

Overview

As a high-precision automotive supplier, Waterville TG must meet strict production requirements, government safety regulations, quality audits, and OEM-specific standards. To support its growth and strengthen operational reliability, the company needed a manufacturing-ready CMMS to address key challenges:

- Difficulties locating maintenance history and equipment documentation
- Delays and data loss caused by manual work order tracking
- Limited PM compliance visibility
- Poor workload management and lack of real-time supervisor insights into backlogs and emergencies
- Difficulty producing clear documentation trails for internal audits
- Inability to monitor safety-related work orders in real time
- Existing systems that lacked mobility, digital planning tools, and ERP integration capabilities

“Paper-based tracking was holding us back. Guide Ti gave us a clean, usable layer over our ERP data and a way to prioritize emergencies without losing our preventive work. It was the one option our technicians actually wanted to use on day one.”

— Benoit Gendron, Maintenance Manager, Waterville TG



Solutions and Benefits

After evaluating three options—Status quo, their ERP's maintenance module, and Guide Ti—the company selected Guide Ti for its ease of use, lower cost of ownership, and strong ERP integration. Key implementation steps included:

- Dedicating a full-time CMMS leader and creating a “Best Practices Cookbook” for consistent system use
- Over 6,000 assets were migrated into Guide Ti with structured preventive maintenance tasks and cleaned historical data.
- ERP integration automated the sync of equipment, inventory, and parts data, eliminating redundant manual entry.
- Visual planning boards enabled drag-and-drop scheduling across 30, 60, and 90-day horizons, while tablets and digital plant screens gave technicians real-time notifications and data entry capabilities.
- Shutdown planning was also formalized with detailed task sequencing between maintenance and reliability teams.

Results

As a result, Waterville TG improved backlog management and reduced unplanned downtime through accurate PM schedules. Full audit trails and real-time safety task tracking strengthened compliance, while ERP integration ensured data consistency across systems. A cross-functional Reliability Committee now uses Guide Ti reporting to align departments, with KPIs visible to supervisors, engineers, and managers. Digital workflows eliminated paper processes, improving accountability and work quality across the organization.



About Waterville TG

Waterville TG is a leading North American manufacturer specializing in automotive sealing systems for major OEMs such as Ford, General Motors, Stellantis, Toyota, and other global vehicle manufacturers. With over 75 years of industry experience, the company has built a strong reputation for innovation in rubber and thermoplastic extrusion, molding, bonding, and integrated sealing technologies.

COGEP

COGEP – Intelligent Maintenance, Simplified

COGEP enables intelligent operational efficiency in industrial environments where equipment reliability is critical to production, safety, and business continuity.

Through Guide Ti, its CMMS/EAM platform, COGEP partners with maintenance and operations leaders to reduce downtime, improve planning, and increase asset reliability, delivering measurable, sustained results.